



General Terms and Conditions for the Greenbone Webshop

1 Scope of application

These General Terms and Conditions (GTC) apply to all deliveries from Greenbone AG, Neumarkt 12, 49074 Osnabrück, Germany. Customers within the meaning of these GTC are exclusively entrepreneurs as defined in § 14 of the German Civil Code (BGB), i.e., natural or legal persons or partnerships with legal capacity who, when concluding a legal transaction, act in the exercise of their commercial or independent professional activity.

2 Contractual partners

The purchase contract is concluded with Greenbone AG, Neumarkt 12, 49074 Osnabrück, Germany, Osnabrück District Court HR B 218768.

3 Conclusion of the contract

3.1. The presentation of products in the online shop does not constitute a legally binding offer but merely an invitation to order.

3.2. By clicking the [Buy/Order with obligation to pay] button, you submit a binding order for the goods listed on the order page. Your purchase contract is concluded when we accept your order by sending an order confirmation via email immediately after receiving your order.

4 Right of withdrawal

There is no right of withdrawal for entrepreneurs.

5 Prices

The prices stated on the product pages are net prices. The statutory value-added tax will be added and shown separately on the invoice. Other price components, such as shipping costs, will be listed separately.

6 Payment

Payment is made in advance unless otherwise agreed.



7 Retention of Title

The product remain the property of Greenbone AG until full payment is made.

8 Liability for Defects

Greenbone AG is liable for defects in accordance with the applicable statutory provisions, particularly §§ 434 ff of the German Civil Code.

9 Dispute Resolution

The EU Commission has created an internet platform for the online resolution of disputes. The platform serves as a contact point for the out-of-court resolution of disputes concerning contractual obligations arising from online sales contracts. More information is available at the following link: <http://ec.europa.eu/consumers/odr>. We are neither willing nor obliged to participate in a dispute resolution procedure before a consumer arbitration board.